

**FAC Name:** Gabriola Island  
**Date:** November 2, 2015  
**Start Time:** 3 p.m.                      **End Time:** 6 p.m.  
**Location:** GAC Hall – Gabriola Island

**1. Call to Order/introductions**

**2. Approval of Agenda**

**3. Agenda Items**

- a. Fare reduction scheme (May idea) – follow up
- b. Nanaimo terminal kiosk follow up
- c. Proposal to MOTI re: traffic/safety flow near Descanso Bay
- d. Community engagement ideas from FAC
- e. New fare promotions
- f. Review of operational issues - Summer 2015 (incl. missing sailings)
- g. Nanaimo terminal trestle upgrade summary
- h. Marine Superintendent's Operations Report

**4. Correspondence**

**5. New Business**

- a. Vehicle fare promotion
- b. FAC perception of Customer Satisfaction Tracking survey

**6. Next Meeting – May 2016**